

**CARE RATINGS LIMITED
GRIEVANCE REDRESSAL MECHANISM (FOR ACTIVITIES RELATED TO FINANCIAL SECTOR
REGULATORS OTHER THAN SEBI¹)**

Dear Concerned,

In case of any grievance/complaint against CARE Ratings Limited resulting from activities/ instruments under the purview of financial sector regulators other than SEBI, please write to grievance.ofsr@careedge.in

In case you are not satisfied with the resolution provided, you may escalate it to the Compliance Officer of CARE Ratings Limited at:

Ms. Rashi Shingal

Compliance Officer

CARE Ratings Limited

Office Address: 4th Floor, Godrej Coliseum,
Somaiya Hospital Rd, off Eastern Express Highway,
Sion East, Mumbai, Maharashtra 400022

Email id: rashi.shingal@careedge.in

Phone No.: Board line: +91 22 6754 3456

In case you are still not satisfied with the resolution provided by the Compliance Officer, you may escalate it to the MD & Group CEO of CARE Ratings Limited at:

Mr. Mehul Pandya

MD & Group CEO

Email-id: ceo@careedge.in

Phone No.: Board line:

+91 22 6754 3456

Kindly note that the above mechanism is applicable to grievances/ complaints/ disputes against CARE Ratings pertaining to or resulting from activities/ instruments which fall within the purview of financial sector regulators other than SEBI and for all such activities SEBI investor protection mechanisms and SEBI grievance/dispute redressal mechanisms will neither be applicable nor available.

¹ Financial sector regulator other than SEBI includes (i) Reserve Bank of India, (ii) Insurance Regulatory and Development Authority of India, (iii) Pension Fund Regulatory and Development Authority, (iv) Ministry of Corporate Affairs, (v) Insolvency and Bankruptcy Board of India, and (vi) International Financial Services Centres Authority.