

Smartworks Coworking Spaces Limited

November 06, 2025

Facilities/Instruments	Amount (₹ crore)	Rating ¹	Rating Action
Long-term bank facilities	202.30 (Reduced from 364.91)	CARE A; Stable	Upgraded from CARE BBB+; Positive
Short-term bank facilities	30.00	CARE A1	Upgraded from CARE A2

Details of instruments/facilities in Annexure-1.

Rationale and key rating drivers

Revision of ratings assigned to bank facilities of Smartworks Coworking Spaces Limited (SCSL) derive strength from continued improvement in scale of operations over the years through improving space under management and healthy occupancy levels. CARE Ratings Limited (CareEdge Ratings) also notes SCSL's listing on BSE and NSE from July 17, 2025, post a successful initial public offer (IPO), which subsequently improved SCSL's financial risk profile leading to improved capital structure and debt coverage indicators. CareEdge Ratings also notes that a major portion of IPO funds are to be utilised for future expansion.

Ratings also consider the company's strong presence in the flexible, fully serviced workspace sector across India, and backing of reputable investors. Ratings further benefit from a diverse and reputed tenant profile, which reduces tenant concentration risk. The presence of escrow mechanism and debt service reserve account (DSRA) and stable operating cash flows through timely collection of rent contribute to rating comfort.

However, ratings are constrained by continuous accounting losses (primarily due to IND-AS accounting) in the past, resulting in leveraged capital structure, significant expansion plans in the near future that pose market risks, the potential risk of lease non-renewal after the lock-in period, exposure to macroeconomic conditions and cyclical nature of the competitive real estate industry.

Rating sensitivities: Factors likely to lead to rating actions

Positive factors

- Improvement in total operating income (TOI) level by 20% and adjusted profit before interest, lease rentals, depreciation and taxation (PBILDT) level of 15% on a sustained basis.
- Sustenance of healthy cash flow marked by cash coverage ratio (CCR) over 2x on a sustained basis.

Negative factors

- Non-renewal of lease contracts, leading to decline in the occupancy levels below 75% on a sustained basis, resulting in moderation in the liquidity profile and weakening CCR on a sustained basis.
- Un-envisaged debt-laden capex leading to increase in debt beyond ₹400 crore on a sustained basis.
- Adverse impact on account of unforeseen contingent liabilities arising from pending litigations.

Analytical approach: Consolidated

For assessing SCSL's credit risk profile, CareEdge Ratings has taken a consolidated approach considering expected increase in operations of its subsidiaries with high operational and financial linkages. Details of entities combined have been mentioned in Annexure-6.

Outlook: Stable

CareEdge Ratings has assigned 'Stable' outlook of expected continuation of improvement in the company's financial performance in the near-to-medium term, propelled by healthy growth of space under management with comfortable occupancy levels.

Detailed description of key rating drivers:

Key strengths

Strong presence in flexi fully serviced workspace platform marked by pan-India existence

SCSL is the largest managed office platform in India, in terms of footprint, with over 10.1 Mn operational SBA in 15 cities total stock across 56 centers with over 730 customers as on June 30, 2025. SCSL offers flexibility with minimal capex and is known

¹Complete definition of ratings assigned are available at www.careratings.com and other CARE Ratings Limited's publications.

for its rapid office delivery, typically providing fully configured, custom-designed office spaces to clients within 45 to 60 days from the date of contract signing versus typical 6–9 month process for conventional office space.

SCSL leverages its economies of scale through standardization, modular design, and reusable components ensuring lower capital intensity and faster payback across centers. The cost per seat is one of the lowest in the industry (Opex of ~₹ 34-36 per sq. ft. per month and Capex of ~₹ 1,350 per sq. Ft), which helps it to maintain healthy EBITDA margins with low price per seat.

SCSL has the benefit of PAN India presence which helps it to diversify the geographical concentration risk and also adds to the benefits extended to multi city clients who accounted for around 32% of rental revenue in Q1 FY26. It has sharply scaled up its operations over the last five financial years while establishing a diversified clientele base. Reputed and growing customer base, along with unique product offering, services and facilities are expected to support healthy growth in operating revenues and margins over the medium term.

Diverse and reputed tenant profile

The SCSL's revenue is driven by long-term, annuity-driven contracts with enterprise clients contributing ~89% rental revenue. Operations of company are spread across 54 leased centers with over 730 clients, which provides healthy revenue diversity as top 20 tenants contribute only around 28% in FY25 (PY: 27%) to the total rental income and thereby minimizing business risk. Further, SCSL has around 4 years of weighted average total tenure with customers, leading to revenue visibility and business stability. Several existing clients have increased their engagement levels with SCSL by renting out more seats in the same premises or across locations resulting in increase in the revenue from multi-city clients. The rental revenue contribution from multi-city clients stood at around 32% for FY25. High retention rate and growing multi-city enterprise penetration ensure high client stickiness and cash flow predictability. SCSL is focusing on reducing client concentration risk with sectoral diversification (Around 58% rental revenue coming from Non- IT/ITeS clients in FY25) and progressively reduced dependency from top clients over years with moderate revenue contribution from its top clients. However, the same is limited by geographical concentration arising out of the geographic spread of the company, as 4 major Tier 1 cities out of the 15 cities (Tier 1 and Tier 2) contributed to 75% of the total revenues in FY25 (80% in FY24), though the same is owing to high concentration of enterprise clients in the cities. As of March 31, 2025, clients come with a weighted average lock-in tenure of around three years which ensures cash flow stability. Further, with the company expanding its presence in Singapore, the geographical diversity is expected to improve further.

Improvement in scale of operations through improving seat availability and high occupancy

In the last three financial years, the company's scale of operation improved sharply marked by increase in TOI to ₹1375 crore in FY25 over TOI of ₹712 crore in FY23, driven by addition of new spaces/seats under management and improvement in occupancy levels. Profitability also improved and the company reported PBILDT of ₹861 crore in FY25 against ₹667 crore in FY24. PBILDT after adjusting lease outflow stood at ₹176 crore in FY25 compared to ₹114 crore in FY24. Adjusted EBITDA stood at INR 61 Crore in Q1 FY26. Total available seats/operational capacity grew to 1.84 lakhs as on March 31, 2025, from 1.63 lakhs as on March 31, 2024. Occupancy levels improved 83% as on March 31, 2025, against 80% as on March 31, 2024, despite increase in seat availability.

In Q1FY26, the company has reported TOI of ₹388 crore, with the number of operational seats and occupancy standing at 1.90 lakhs and 83% respectively with committed occupancy being ~89% at an overall level.

Despite increase in seats available for lease, occupancy levels have stayed healthy consistently over the years considering the company's efforts to identify units that can have good demand and can be leased out quickly to reputed clients. Seat availability is expected to improve in the near-to-medium term with healthy occupancy.

Successful Completion of IPO

The company has successfully completed its IPO and got listed on July 17, 2025, with a premium of ~7% over IPO price. The issue was subscribed over 13.9x.

The total size of IPO was ₹582.56 crore, which include fresh issue of 1.09 crore shares of ₹445 crore and offer for sale of 0.34 crore shares aggregating ₹137.48 crore. Net proceeds of ₹396.47 crore (net of offer related expenses of ₹48.52 crore) will be utilised towards capex for fit-outs and for security deposits of new centers (₹225.84 crore); towards repayment/prepayment/redemption of borrowings (₹114.00 crore) and remaining towards General Corporate Purposes (₹56.63 crore).

Presence of escrow mechanism and DSRA

The company is maintaining escrow accounts for routing lease rents of specified tenants before transferring the surplus, after paying equated monthly instalment (EMI), to current account for general usages. The company is maintaining DSRA equal to 3-months EMI in the form of fixed deposits/mutual funds with lenders, which cushions the company's liquidity position.

Stable operating cash flows

SCSL has gross quarterly revenue of Rs. 380, of which it has escrowed rental of around 30% which is approximately ~4x cover of EMI, against stipulated cover of around 2x. Excess rental revenues (pledged and unpledged) provide sufficient cover for

meeting day-to-day expenses. Timely rental collection also adds comfort to stable cash flow. The company generally has pending rentals for an average of 7 days.

Key weaknesses

Leveraged capital structure

The company's capital structure stands leveraged as on March 31, 2025, with gearing levels of 39.89x (PY: 151.21x), majorly owing to losses on profit after taxation (PAT) level eroding net worth. The company continues to incur losses on PAT levels (largely due to accounting policy of non-cancellable and renewable leases tenure per IND-AS), although the company has been making cash profits in the last four years. This apart, a substantial portion of the total debt includes liability considering finance leases. The company's adjusted overall gearing without considering lease liabilities stood at 4.25x compared as on March 31, 2025, compared to 19.56x in previous year.

In FY25, the company has raised equity to the tune of ₹116 crore from a pool of existing and reputed investors, which led to improvement in its capital structure.

With successful completion of IPO in Q2FY26, the company raised net proceeds of ₹396.47 crore, leading to improvement in net worth. Of the IPO proceeds, ₹ 114.00 crore have already been utilised towards repayment and prepayment of the outstanding debt per issues objectives. This is expected to help improve the capital structure going ahead.

Risk of non-renewal of lease after lock-in period

Lease agreements with tenants generally have tenure of 4-5 years with an average minimum lock-in period of three years. Hence, there is a risk pertaining to the tenants exiting from the agreement after end of the minimum lock-in period. However, such risk is mitigated to a certain extent as the lessees occupying the spaces are renowned entities and high retention levels of tenants experienced in the past. Agreements with landlords are largely one-sided in the company's favour post lock-in period as landlords cannot terminate the agreement prematurely before complete term of agreement (which is generally 10-15 years), as long as the company pays agreed rentals timely.

Sizeable expansion plans in pipeline leading to market risk

The company is exposed to market risk due to large expansion plans in the next three years. Capex is likely to be funded through a mix of debt and equity. However, proposed capex is modular in nature, which can be altered/shifted with a change in the business environment at minimal cost. Thus, it reduces the business risk to some extent. With anticipated internal cash accruals and proceeds from the planned IPO, majority capex is likely to be met without significant dependence on external borrowings. Impact of capex on profitability and capital structure will be key rating monitorable.

Exposed to macroeconomic scenario and cyclicity associated with competitive real estate industry

Lease rentals are influenced by macroeconomic factors such as economic slowdowns, high inflation, and high interest rates, and external events such as the COVID-19 pandemic, which can impact tenants' business risk profiles and potentially affect occupancy and rental rates for SCSL. New competing capacities nearby could reduce tenants or rental rates, and the company is also subject to the cyclical nature of the commercial real estate sector.

Liquidity: Adequate

The company's liquidity position is expected to be adequate in the near-to-medium term as projected cash inflows are expected to be sufficient to meet debt repayment obligations ₹119 crore in FY26. Prepayment of ₹114.00 crore of term loan/Bonds from IPO proceeds including accrued interests, has provided sufficient cushion to the company's cash flow.

The liquidity position also draws comfort from escrow mechanism and DSRA, covering three months of repayment obligations; supported by free cash and cash equivalents of around ₹50 crore as on March 31, 2025.

Applicable criteria

[Definition of Default](#)

[Consolidation](#)

[Liquidity Analysis of Non-financial sector entities](#)

[Rating Outlook and Rating Watch](#)

[Financial Ratios – Non financial Sector](#)

[Rating methodology for Debt backed by lease rentals](#)

[Short Term Instruments](#)

About the company and industry

Industry classification

Macroeconomic indicator	Sector	Industry	Basic industry
Consumer discretionary	Realty	Realty	Real estate related services

SCSL was started in 2016 by NCR-based Neetish Sarda (promoter) and Harsh Binani (promoter). The company is engaged in flexible fully serviced workspace leasing business, with pan-India presence having total leasable areas of ~10.1 Msf as on June 30, 2025. The company's day-to-day operations are managed by Harsh Binani and Neetish Sarda, supported by a team of experienced professionals.

Brief Financials (₹ crore)	March 31, 2024 (A)	March 31, 2025 (A)	Q1FY26 (UA)
Total operating income	1041.91	1375.27	387.98
PBILDT	667.49	861.07	241.03
PAT	-49.96	-63.18	-4.20
Overall gearing (times)	151.21	39.89	-
Interest coverage (times)	2.03	2.56	-

A: Audited UA: Unaudited; Note: these are latest available financial results analytically adjusted under CARE Ratings' methodology

Status of non-cooperation with previous CRA: Not applicable

Any other information: Not applicable

Rating history for last three years: Annexure-2

Detailed explanation of covenants of rated instrument / facility: Annexure-3

Complexity level of instruments rated: Annexure-4

Lender details: Annexure-5

Annexure-1: Details of instruments/facilities

Name of the Instrument	ISIN	Date of Issuance	Coupon Rate (%)	Maturity Date	Size of the Issue (₹ crore)	Rating Assigned and Rating Outlook
Fund-based - LT-Term Loan		-	-	February, 2030	202.30	CARE A; Stable
Fund-based - ST-Bank Overdraft		-	-	-	30.00	CARE A1

Annexure-2: Rating history for last three years

Sr. No.	Name of the Instrument/Bank Facilities	Current Ratings			Rating History			
		Type	Amount Outstanding (₹ crore)	Rating	Date(s) and Rating(s) assigned in 2025-2026	Date(s) and Rating(s) assigned in 2024-2025	Date(s) and Rating(s) assigned in 2023-2024	Date(s) and Rating(s) assigned in 2022-2023
1	Fund-based - LT-Term Loan	LT	202.30	CARE A; Stable	-	1)CARE BBB+; Positive (03-Jan-25) 2)CARE BBB+; Positive (11-Dec-24)	1)CARE BBB+; Stable (10-Nov-23) 2)CARE BBB+; Stable (20-Oct-23)	-
2	Fund-based - ST-Bank Overdraft	ST	30.00	CARE A1	-	1)CARE A2 (03-Jan-25)	-	-

LT: Long term; ST: Short term.

Annexure-3: Detailed explanation of covenants of rated instruments/facilities: Not applicable.**Annexure-4: Complexity level of instruments rated**

Sr. No.	Name of the Instrument	Complexity Level
1	Fund-based - LT-Term Loan	Simple
2	Fund-based - ST-Bank Overdraft	Simple

Annexure-5: Lender detailsTo view lender-wise details of bank facilities please [click here](#)**Annexure-6: List of entities consolidated**

Sr. No.	Name of the entity	Extent of consolidation	Rationale for consolidation
1	Smartworks Tech Solutions Private Limited	Full	Wholly owned subsidiary
2	Smartworks Office Services Private Limited	Full	Wholly owned subsidiary
3	Smartworks Stellar Services Private Limited	Full	Wholly owned subsidiary
4	Smartworks Space Pte. Ltd	Full	Wholly owned subsidiary

Note on complexity levels of rated instruments: CareEdge Ratings has classified instruments rated by it based on complexity. Investors/market intermediaries/regulators or others are welcome to write to care@careedge.in for clarifications.

Contact us

Media Contact Mradul Mishra Director CARE Ratings Limited Phone: +91-22-6754 3596 E-mail: mradul.mishra@careedge.in	Analytical Contacts Arindam Saha Director CARE Ratings Limited Phone: +91-33-4018 1631 E-mail: arindam.saha@careedge.in
Relationship Contact Saikat Roy Senior Director CARE Ratings Limited Phone: 912267543404 E-mail: saikat.roy@careedge.in	Kamal Mahipal Assistant Director CARE Ratings Limited Phone: +91-33-4018 1628 E-mail: kamal.mahipal@careedge.in
	Soumadip Kumar Lead Analyst CARE Ratings Limited E-mail: Soumadip.Kumar@careedge.in

About us:

Established in 1993, CareEdge Ratings is one of the leading credit rating agencies in India. Registered under the Securities and Exchange Board of India, it has been acknowledged as an External Credit Assessment Institution by the Reserve Bank of India. With an equitable position in the Indian capital market, CareEdge Ratings provides a wide array of credit rating services that help corporates raise capital and enable investors to make informed decisions. With an established track record of rating companies over almost three decades, CareEdge Ratings follows a robust and transparent rating process that leverages its domain and analytical expertise, backed by the methodologies congruent with the international best practices. CareEdge Ratings has played a pivotal role in developing bank debt and capital market instruments, including commercial papers, corporate bonds and debentures, and structured credit. For more information: www.careratings.com

Disclaimer:

This disclaimer pertains to the ratings issued and content published by CARE Ratings Limited ("CareEdge Ratings"). Ratings are opinions on the likelihood of timely payment of the obligations under the rated instrument and are not recommendations to sanction, renew, disburse, or recall the concerned bank facilities or to buy, sell, or hold any security. Any opinions expressed herein are in good faith and are subject to change without notice. The rating reflects the opinions as on the date of the rating. A rating does not convey suitability or price for the investor. The rating agency does not conduct an audit on the rated entity or an independent verification of any information it receives and/or relies on for the rating exercise. CareEdge Ratings has based its ratings/outlook on the information obtained from reliable and credible sources. CareEdge Ratings does not, however, guarantee the accuracy, adequacy, or completeness of any information and is not responsible for any errors or omissions and the results obtained from the use of such information. The users of the rating should rely on their own judgment and may take professional advice while using the rating in any way. CareEdge Ratings shall not be liable for any losses that user may incur or any financial liability whatsoever to the user of the rating. The use or access of the rating does not create a client relationship between CareEdge Ratings and the user.

CAREEDGE RATINGS DISCLAIMS WARRANTY OF ANY KIND, EXPRESS, IMPLIED OR OTHER WARRANTIES OR CONDITIONS, TO THE EXTENT PERMITTED BY APPLICABLE LAWS, INCLUDING WARRANTIES OF MERCHANTABILITY, ACCURACY, COMPLETENESS, ERROR-FREE, NON-INFRINGEMENT, NON-INTERRUPTION, SATISFACTORY QUALITY, FITNESS FOR A PARTICULAR PURPOSE OR INTENDED USAGE.

Most entities whose bank facilities/instruments are rated by CareEdge Ratings have paid a credit rating fee, based on the amount and type of bank facilities/instruments. CareEdge Ratings or its subsidiaries/associates may also be involved with other commercial transactions with the entity. CareEdge Ratings does not act as a fiduciary by providing the rating. The ratings are intended for use only within the jurisdiction of India. The ratings of CareEdge Ratings do not factor in any rating-related trigger clauses as per the terms of the facilities/instruments, which may involve acceleration of payments in case of rating downgrades. However, if any such clauses are introduced and triggered, the ratings may see volatility and sharp downgrades. CareEdge Ratings has established policies and procedures as required under applicable laws and regulations which are available on its website.

Privacy Policy applies. For Privacy Policy please refer to https://www.careratings.com/privacy_policy

© 2025, CARE Ratings Limited. All Rights Reserved.

This content is being published for the purpose of dissemination of information. Any use or reference to the contents herein on an "as-is" basis is permitted with due acknowledgement to CARE Ratings. Reproduction or retransmission in whole or in part is prohibited except with prior written consent from CARE Ratings.

**For detailed Rating Report and subscription information,
please visit www.careratings.com**