

Date: August 10, 2021 SE/2021-22/31

To,

The General Manager
The National Stock Exchange India Ltd.
Listing Department
Exchange Plaza
Phiroza Jeejeebhoy Towers
Bandra Kurla Complex
14th Floor, Dalal Street
Bundra (East)
Mumbai 400 001
Mumbai 400 051
Scrip Code: 534804

The National Stock Exchange India Ltd.
Listing Department
Exchange Plaza
Bandra (East)
Bandra (East)
Mumbai 400 051
Scrip Code: CARERATING

Dear Sir/ Madam,

#### Sub: Intimation of the Analyst/ Investor Meeting

Pursuant to Regulation 30 of the Securities and Exchange Board of India (Listing Obligations and Disclosure Requirements) Regulations, 2015, please find below the details of the Analyst/ Investor Meeting attended by the officials of the Company:

Sr. N o.	Date of Meeting / Event	Particulars of Investor Meet/ Event	Type of Event/ Meeting
1.	10 <sup>th</sup> August, 2021	Emkay Confluence 2021 - Ideas for Tomorrow	Investor Conference -Mumbai

Further please find enclosed herewith the copy of Investor Presentation made at the aforesaid Investor Meet/ Event.

The above information will also be available on the website of the Company: www.careratings.com.

Kindly take the same on record.

Thanking you,

Yours faithfully,

For CARE Ratings Limited

Nehal Chah

**Nehal Shah** 

**Company Secretary & Compliance Officer** 

**Encl:** As above

# CARE 2.0

### **Presentation Flow**



- 1 Introduction About CARE, Subsidiaries & Market position
- 2 Latest Performance and Economic Backdrop
- New Management New Rigor
- 4 Transformation Journey

## About - CARE Ratings Limited

Incorporated in 1993, CARE is India's 2nd largest credit rating agency (by revenue, Rs.2282 mn, FY2021)

Professionally managed company

Leader in large corporate ratings

Dominant position in PSU ratings

Multilayered rating process

Completed over 84,671 ratings assignments since inception

Rated  $\sim$ USD 15.1 trillion of debt since inception

Listed on BSE and NSE; market cap of  $\sim$  INR 20.0 bn – Aug 2021









**CARE Ratings Limited** 

CARE Advisory Research & Training Limited (100%)

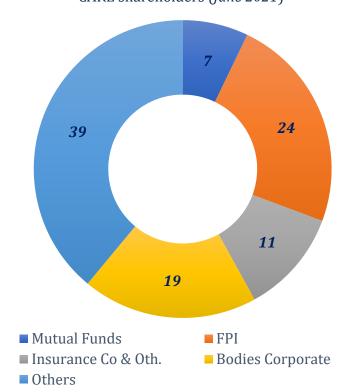
CARE Ratings (Nepal) Limited (51%)

CARE Risk Solutions
Private Limited
(100%)

CARE Ratings (Africa) Private Limited (78%)

### Widely held Shareholding

CARE shareholders (June 2021)



## India's large corporates rely on us



















































# Performance Update & Outlook



# Performance Highlights for Q1FY22

(Rs. Crore)

Particulars	Standalone		% Change	Consolidated		% Change
raiticulais	Q1 FY21	Q1 FY22	% Change	Q1 FY21	Q1 FY22	% Change
Total Income	42.49	49.42	16%	46.89	56.52	21%
Total Expenses	30.09	36.43	21%	34.55	42.55	23%
Profit Before Tax (PBT)	12.40	12.99	5%	12.34	13.98	13%
Provision for Tax	2.47	2.10	-15%	2.64	2.43	-8%
Profit After Tax (PAT)	9.93	10.89	10%	9.70	11.55	19%
Profitability						
PBT (%)	29%	26%		26%	25%	
PAT (%)	23%	22%		21%	20%	
Basic EPS (Rs. per share)	3.37	3.70		3.17	3.75	

## Performance Highlights for Q1FY22



Growth in Income on lower base

Despite of significant decline in corporate bond issuance during Q1FY22, coupled with weak wholesale credit growth, CARE Ratings Limited (Standalone) <u>reported robust income growth for Q1FY22</u>:

Improved execution of assignment

Unlike Q1FY21, analyst teams this time were better prepared to handle second wave induced disruption thus, CARE was able to execute higher number of both Initial Ratings & Surveillance Ratings assignments in Q1FY22.

**Some Cost escalation** 

#### Manpower Costs went up in Q1 due to:

- > ESOP costs of approx.1.72 crore.
- Leave-related liabilities going up by Rs.1.38 crore (lower leaves availed by people).
- Salary increment in Q1 FY 22



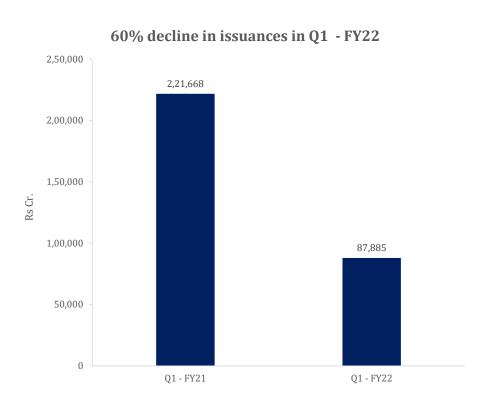


% share (Q1 - FY22)

35.9

20.3

10.5



Housing Finance 17.8

Power Generation & Supply 7.1

Oil Exploration/Drilling/Refining 2.9

Roads & Highways 1.9

Housing/Civil Construction/Real Estate 1.9

Telecommunications 1.6

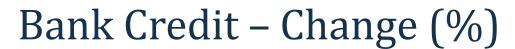
Industry-wise issuances

Banking/Term Lending

Financial Services/Investments

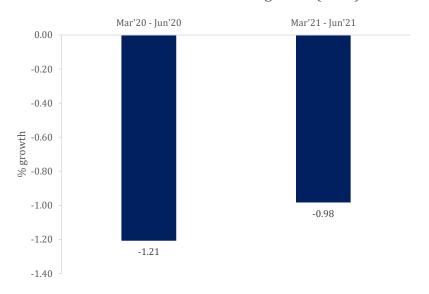
Source: Prime database

Others

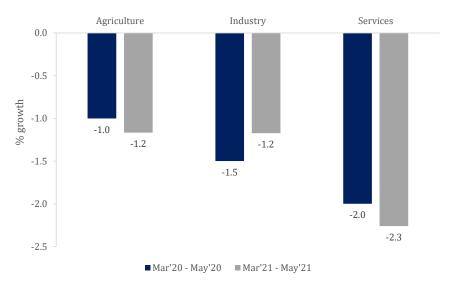




#### Incremental Bank Credit growth (Total)



#### Incremental Bank Credit growth: Sector - wise



Source: RBI Source: RBI

# Change of Guard

### **Board of Directors**





Mr. Najib Shah Chairman, Non - Executive Independent Director



Mr. V. Chandrasekaran Non - Executive Independent Director



Mr. Adesh Kumar Gupta
Non - Executive Independent
Director



Ms. Sonal Desai

Non - Executive Independent

Director



**Dr. M Mathisekaran**Non - Executive Independent
Director



Mr. Ananth Narayan
Non - Executive Independent
Director



Mr. Ajay Mahajan Managing Director & CEO

### **Executive Management**





Mr. Ajay Mahajan Managing Director & Chief Executive Officer

Mr. Mahajan holds a Bachelor of Engineering in Electrical & Electronics Engineering from BITS Pilani, and an MBA from FMS – Delhi (Gold Medalist) and is also CFA Charter holder from CFA Institute, USA. Ajay also holds FRM certification awarded by GARP, USA.

He has extensive experience of over 30 years in financial services industry, spanning across domains like banking and capital markets. He commenced his career with Bank of America and became MD & Country Head of Global Markets Group. Thereafter, he continued to operate in entrepreneurial & /or transformative leadership role in organizations like Yes Bank, UBS and IDFC Bank.

He was one of the founding members of FIMMDA, the financial markets SRO in India and headed product development committee and several other initiatives for market development.



Mr. Mehul Pandya Executive Director (Business)

Mr. Pandya is a technocrat with management background and a CFA Charter holder from CFA Institute, USA. He has domain experience of nearly 25 years.

As the head of a Business Development at CARE Ratings (India and abroad), he is responsible for providing tactical impetus to CARE Ratings operations.

He has successfully incubated and nurtured CARE's business outside India as well.

Prior to joining CARE Ratings, he worked with a state level financial institution in the State of Gujarat in India and was instrumental in establishing an in-house credit rating cell for the screening of lending proposals.

He has also worked as a Consultant for the Asian Development Bank (ADB) for a Country Study in 2010.



Mr. Sachin Gupta
Executive Director &
Chief Rating Officer

Mr. Gupta has a total experience of 21 years in leadership positions across Credit Ratings Business, Financial Sector Ratings, Infrastructure Ratings, Corporate Ratings, Business Development Strategy and Rating Committees.

Prior to this he was working with CRISIL as Senior Director and managed the Corporate & Infra Ratings. Sachin holds a Bachelor Degree in Civil Engineering from Delhi College of Engineering, and MBA in Finance from Faculty of Management Studies - University of Delhi.

# Transformation Journey



## CARE's Transformation Journey - Status

#### We are here



#### Implement the **Changes:**

Involves changes to the company's structure, strategy, systems, processes, employee behaviors etc.

#### **Embed Changes in** Culture & **Practices:**

Particularly important for organizational change related to processes, workflows,

**Review Analyze** the results make the changes if necessary and Repeat

### **Prepare Organization for**

Change: understand the pain points and what are strengths; all key manpower are identified to bring in the desired change

### **Craft Vision and** Plan for Change:

Strategic goals and initiatives are identified and prioritized

culture, and strategies.

# Rating ops – A process of continuous Improvement



#### **Processes**

Appointed Deloitte to review process

Creation of National Sector Groups to increase sectoral focus

Continuous improvement in due diligence tools

Strengthening of internal audit team with widening scope



### **Institutional Mechanisms**

Board strengthened with addition of five Non-Executive Independent Directors

More thrust on transparency, updated 70+ criteria and methodologies in public domain.



#### Methodology and Analytical rigour

Roll out of 18 rating models

Introduction of online voting

Guidance notes and sector specific checklists have been introduced to better capture risks.

Strengthening of Industry research team



### Training and Development

Efforts on continuous training

Multi-pronged effort to enable analyst follow deep dive approach.



### Subsidiaries - Renewed Focus





New Management and Operations team onboarded



Change in Business Model – High Value Assignments



Cutting Edge Industry Research and Advisory Services Platform



Product refurbishment underway

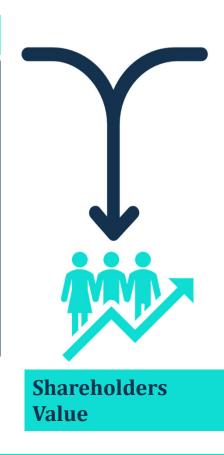
Focus on geographical expansion



# Growth = Organic + Inorganic

### **Organic Growth**

- ➤ Refurbishment of existing and development of new Product lines in CRSPL
- New businesses in CART with new products like
  - 1) Research
  - 2) Advisory
  - 3) Data Platforms



### **Inorganic Growth**

- Scout for good business in segments like
  - 1) Data Analytics (incl. KPO)
  - 2) KPO Risk Related



