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Building brand reputation using sustainable practices

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Home-grown packaged consumer goods company Dabur India has been proactive in reducing carbon emissions and plastic waste in its system.

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Several companies are on a larger journey towards achieving environment, social, and governance (ESG) goals that are now a critical part of doing business

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becomes louder leading up to Earth Day on 22 April. Brands do make a noise around sustainability at this time. American watches and accessories brand Fossil, for instance, said it has introduced new solar-powered watches with components made with upcycled, ocean-bound plastics this month. German shoe brand adidas said it will launch a fresh Parley Spring\Summer collection to mark Earth Day for which it has collaborated with environment organization Parleys for the Oceans, a non-profit body that works for protection of the oceans. adidas has been making shoes from recycled plastic which mitigate the amount of plastic that ends up in the oceans.

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While some of these brand efforts may seem small, several companies are on a larger journey towards achieving environment, social, and governance (ESG) goals that are now a critical part of doing business.

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product distribution with an eye on achieving carbon neutrality in its operations. The company's executive director, operations, Sharukh A Khan said vehicular emissions are among the biggest contributors to pollution and EVs are the future. Though the EV space is still nascent in India, Dabur is an early adopter of green vehicles in its supply chain for last-mile distribution, he said.



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Dabur's move comes close on the heels of its earlier announcement on becoming 'Plastic Waste Neutral' packaged consumer goods company in the fiscal year 2021-22. Last month, Procter & Gamble, India, too, announced it was recycling 100% of post-consumer plastic packaging waste and will set up two more in-house solar plants at its manufacturing sites. The maker of brands such as Ariel, Head & Shoulders and Whisper, said P&G India purchases 100% renewable electricity for all its manufacturing sites and the fabric care brands—Ariel and Tide—have been phosphate-free since 2015, helping preserve the quality of water resources. The company also claims using recycled material in baby care and feminine care product packaging.

Interestingly, an April study by CareEdge Advisory & Research said that as the focus on ESG increases, India's top companies are ramping up capabilities toward building a sustainable future. Of the top 300 listed companies in India, 78 with a market cap of ₹120 trillion have disclosed commitments to achieving net-zero status. The study analysed the sustainability disclosures of 300 companies across 11 key sectors over



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gives a fillip to the country's commitments to become carbon neutral and achieve net-zero emissions by 2070," she said in a statement.



In an interview to Mint in March, Puneet Chhatwal, chief executive and managing director of Indian Hotels Co. Ltd (IHCL), the owner of Taj group of hotels, said open APP pandemic has taught people that less is more. He has removed unnecessary sets of towels from the hotels as more washing is not environment friendly. The hospitality company announced a framework to drive its sustainability and social impact measures under Paathya that includes 100% elimination of single-use plastic across its hotels and re-using 100% of waste water.

Increasingly brands' pro planet goals are being driven by consumers who are asking the right questions of them on their sourcing, packaging and supply chains. At the launch of Deloitte's Global Powers of Retailing Report last month, Porus Doctor, Partner and Consumer Industry Leader, Deloitte India, said millennials and GenZ consumers have shown a willingness to pay a premium for sustainable products and the latest report indicates that 55% consumers purchased a sustainable product or service.