



EXPRESS

Service
Industry
in
India



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Express Service Industry in India is amongst some of the largely unorganised industries in India. Also, since the industry is not much touched upon by researchers, not much authentic and reliable data relating the industry is publicly available.

Through this report, CARE has made a concerted attempt to elucidate facts about India's Express Service Industry - from its evolution in India to its current state, its significant features, current size, growth rate, etc. The report is supplemented by statistical data on various areas such as pattern of industry's revenues in terms of document & non-document mix, international & domestic mix, volumes handled, share of different modes of transport that handle the business, comparison of strengths and weaknesses of the different segment players, etc. which has been collated on the basis of market research of the industry players as well as the end-users of the services rendered by the express industry.

The report also highlights the perceptions of the industry players on various issues concerning the industry and it concludes by identifying the numerous opportunities for the industry and its and outlook for the coming years.

We believe that the report would certainly provide readers a good insight to the Express Service Industry in India.

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